



## **COUNTERFEIT GOODS POLICY**

DAU Components Ltd understand that counterfeiting is a serious issue and poses a significant safety hazard to industry. DAU do not use, nor condone the use of counterfeit and grey market products. DAU also expect our supply chain to adhere to our ethical business standards and mirror our practices and procedures.

DAU are committed to supplying only the highest quality original parts to our customers. DAU purchase components only through Authorised Manufacturers and Suppliers, thereby ensuring their product is new, authentic and fully warrantable directly by the supplier. Authorised Manufacturers and Suppliers are continually assessed through a Supplier Audit program and purchase from outside the authorised supplier chain is prohibited.

DAU will inspect all parts upon receipt and ensure that all parts comply with manufacturers specifications and that up to date technical information is readily available. Any part that is deemed to be counterfeit will be quarantined and documented and an investigation will be carried out by DAU in conjunction with the supplier. Depending on the outcome of the investigation, the supplier may either be removed from our Approved Supplier List - should they be found to have been in any way culpable in supplying counterfeited goods - or conditionally reinstated as an approved supplier to DAU if they are found to have had no involvement in the supply of counterfeited goods.

DAU maintains full traceability for all purchases, as well as any non-conforming items returned to DAU for investigation by our Customers. All returned items are sent directly to the manufacturer for further investigation, at which stage any counterfeit goods will readily identified, thereby adding a further level of scrutiny to our counterfeit goods process.